SurgeryPlus for CEBT

A supplemental benefit for non-emergent surgeries providing top-quality care, a better experience, and lower costs to you.
Welcome to SurgeryPlus

High QUALITY

- 100% Board Certified Surgeons
- Elite, National High-Performance Network
- Rigorous Screening & Reduced Complications

Full-Concierge SERVICE

- Dedicated Care Advocate Throughout Your Surgical Experience
- No Employee Administrative Burden

Incentivized PRICING

- Transparent Rates With No Hidden Fees
- Financial Incentives Provided By Your Employer
- No Unexpected Bills From Your Provider
- 100% In-Network Providers
### Surgeons of Excellence Credentialing

More Comprehensive Evaluation Process

<table>
<thead>
<tr>
<th>SurgeryPlus Surgeons of Excellence Criteria</th>
<th>Board Certification</th>
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<tbody>
<tr>
<td></td>
<td>▪ Exclusively uses board certified surgeons</td>
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<td></td>
<td>▪ Requires active state medical license</td>
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<td><strong>Experienced Surgeons</strong></td>
<td>▪ Seek out surgeons with high procedure volume</td>
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<td></td>
<td>▪ Must have low complication rates</td>
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<tr>
<td><strong>Surgical Fellowship (1)</strong></td>
<td>▪ Requires additional specialized training after residency</td>
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<td>▪ Focused on a unique specialty</td>
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<td><strong>Background Checks</strong></td>
<td>▪ Checks for disciplinary action from state medical board</td>
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<td>▪ Checks for criminal record</td>
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<tr>
<td><strong>Malpractice Review</strong></td>
<td>▪ Comprehensive malpractice review</td>
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<td></td>
<td>▪ Notification and reevaluation of all new malpractice claims</td>
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Traditional insurance carriers *do not* require physicians meet the above criteria

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(1) Surgical fellowship required for total joint, orthopedic, and spine providers.
Surgeons of Excellence Credentialing
More Comprehensive Evaluation Process (cont’d)

- Unlike some of our peers, our quality starts with the physician; a poor doctor will lead to a poor result even in the best facility

In addition to physician credentialing, we evaluate facilities performance data and control venue selection appropriately.

(1) Where appropriate, category dependent.
Jeremy Kinder, M.D.
Orthopedics

Physician Information
Facility: Panorama Orthopedics & Spine Center
660 Golden Ridge Rd.
Suite 250
Golden, CO 80401
(303) 233-1223

Education
Bachelors: Bradley University
Magna Cum Laude
Dean’s Honor List
Medical School: Rush Medical College
Alpha Omega Alpha Honor Society
Internship: Northwestern University Feinberg School of Medicine, Orthopedics

Select Professional Societies
AAOS American Academy of Orthopaedic Surgeons
American Association of Orthopaedic Surgeons
Alpha Omega Alpha
Honors Medical Society
AAHKS American Association of Hip and Knee Surgeons

Fellowship & Residency
Residency: Northwestern University Feinberg School of Medicine, Orthopedics
Fellowship: Rush University-Midwest Orthopaedics, Adult Reconstruction

About Dr. Kinder
• Nationally known for his expertise in joint replacements and revisions
• Expert in joint replacement surgery and resource to other doctors and patients in difficult cases
• During fellowship, he focused on anterior hip replacements and minimally invasive joint replacement techniques
• Proponent of using multiple resources for pain management, an approach that allows for faster recovery with minimal pain medication
Care Advocates Handle It All
Full-Concierge Service Creates a Better Member Experience

Locate
Find best fitting Surgeon of Excellence

Schedule
Book timely appointments & manage logistics

Coordinate
Bundle service providers & transfer records

Follow Up
Ensure complete member satisfaction

SurgeryPlus Member Portal allows for self-help

Managed by the Metrics for Scalability

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
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<tbody>
<tr>
<td>Wait Time</td>
<td>~5 seconds</td>
</tr>
<tr>
<td>First-Time Call Length</td>
<td>~8 minutes</td>
</tr>
<tr>
<td>% of Calls to Cases</td>
<td>~75.4%</td>
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<tr>
<td>% of Cases to Procedures</td>
<td>~37.0%</td>
</tr>
<tr>
<td>Time to Procedure</td>
<td>~35 days</td>
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</tbody>
</table>

*(1) Excludes General Benefit Inquiries.*
Common Covered Procedures
Overview of SurgeryPlus Procedure Categories

SurgeryPlus covers over 350 surgical procedures

Knee
- Knee Replacement
- Knee Replacement Revision
- Knee Arthroscopy
- ACL/MCL/PCL Repair

Hip
- Hip Replacement
- Hip Replacement Revision
- Hip Arthroscopy

Shoulder
- Shoulder Replacement
- Shoulder Arthroscopy
- Rotator Cuff Repair
- Bicep Tendon Repair

Foot & Ankle
- Ankle Replacement
- Bunionectomy
- Hammer Toe Repair
- Ankle Fusion
- Ankle Arthroscopy

Spine
- Laminectomy / Laminotomy
- Anterior Lumbar Interbody Fusion (ALIF)
- Posterior Lumbar Interbody Fusion (PLIF)
- Anterior Cervical Disk Fusion (ACDF)
- 360 Spinal Fusion
- Artificial Disk

Wrist & Elbow
- Elbow Replacement
- Elbow Fusion
- Wrist Fusion
- Wrist Replacement
- Carpal Tunnel Release

General Surgery
- Gallbladder Removal
- Hernia Repair (inguinal, ventral, umbilical, and hiatal)
- Thyroidectomy

GI
- Colonoscopy
- Endoscopy

GYN
- Hysterectomy
- Bladder Repair (Anterior or Posterior)
- Hysteroscopy

Cardiac
- Defibrillator Implant
- Permanent Pacemaker Implant
- Pacemaker Device Replacement
- Valve Surgery
- Cardiac Ablation

ENT
- Ear Tube Insertion (Ear Infection)
- Septoplasty
- Sinuplasty

Call Us If Your Procedure Is Not Listed
(855) 200-6675
SurgeryPlus Can Save Members Thousands
Know what your procedure costs ahead of time

Financial incentives for members
Members can receive financial rewards up to thousands of dollars when using SurgeryPlus

No medical bills in the mail
SurgeryPlus handles all bills following your procedure

Zero risk of out-of-network charges
Never worry any part of the procedure falls out of network
Your personal Care Advocate will **ALWAYS** schedule your appointments for you, so call before contacting the provider.

**Front**

As part of the CEBT, you have access to SurgeryPlus, a comprehensive benefit for you and your family.

The SurgeryPlus concierge service can help you understand your benefits, choose a surgeon, book appointments, facilitate medical records transfer, coordinate travel and anything else you need for a great experience.

**The SurgeryPlus Difference**

**HIGH QUALITY**
- High-performance surgeons are 100% board-certified and rigorously screened

**GREAT EXPERIENCE**
- A dedicated Care Advocate manages the entire procedure process for you

**LOW COST**
- CEBT waives your coinsurance and deductible, reducing financial burden

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**SurgeryPlus Member ID Card**

**Card to Present at SurgeryPlus Appointments**

**SurgeryPlus Covers Hundreds of Non-Emergent Surgeries, Including:**

- Spine: Fusion, Disc Repair/Replacement, Laminectomy, Laminotomy
- General Surgery: Gallbladder Removal, Hernia Repair, Thyroidectomy
- Genitourinary: Hyprorectomy, Bladder Repair
- Orthopedic: Knee Replacement, Hip Replacement,Shoulder Replacement, Arthroscopy/Elbow Replacement, Arthroscopy, Rotator Cuff Repair, Tendon Repair, Cosmetic Bunionectomy, Orthopedic Joint Replacement
- Essex, Nose & Throat: Sinusitis, Sinus Polyp, Earache
- Cardiac: Cardiac Valve Surgery, Cardiac Defibrillator Implant
- GI: Endoscopy, Colonoscopy
- Pain Management: Spinal Epidural Lumbar Steroid Injection, Spinal Ganglion Block

**High-Quality Provider Verification**

- SurgeryPlus verifies doctors listed in the SurgeryPlus network.
- SurgeryPlus offers a free consultation to schedule your procedure.

**Member Name:** John Doe

**SurgeryPlus Member ID Card**

**Member ID:** XXXXXXXX

**SurgeryPlus Member ID Card**

**Member ID:** XXXXXXXX

**Back**

*Contact a Care Advocate to obtain additional ID cards for dependents on your plan.*